

# Difficult Problems and New Horizons

Development of the notion of  
Difficulty in TRIZ

Creative work is often expressed as a leap



# 5 technological modes. 1980 - 2010

International specialization, "smart" machines. Quick training on strange errors

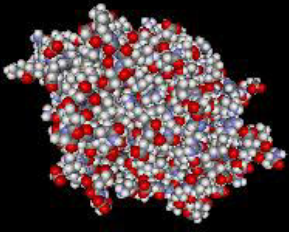
- Computers
- Telecommunications
- Electronics
- Internet
- Light Chemical
- Gene modification technology products

**LigandFit** computational chemistry

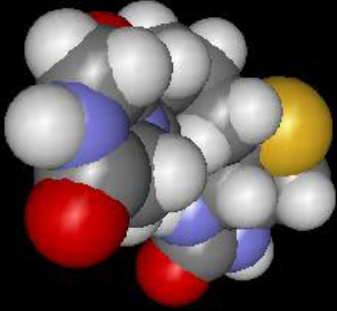
NT\_0.1.1 (2809) LIFE SCIENCES

Currently working on:  
energy grid completed  
starting docking run

Current Protein Target:




Current Prospective Ligand 3D Structure:

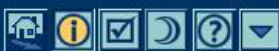


Legend:

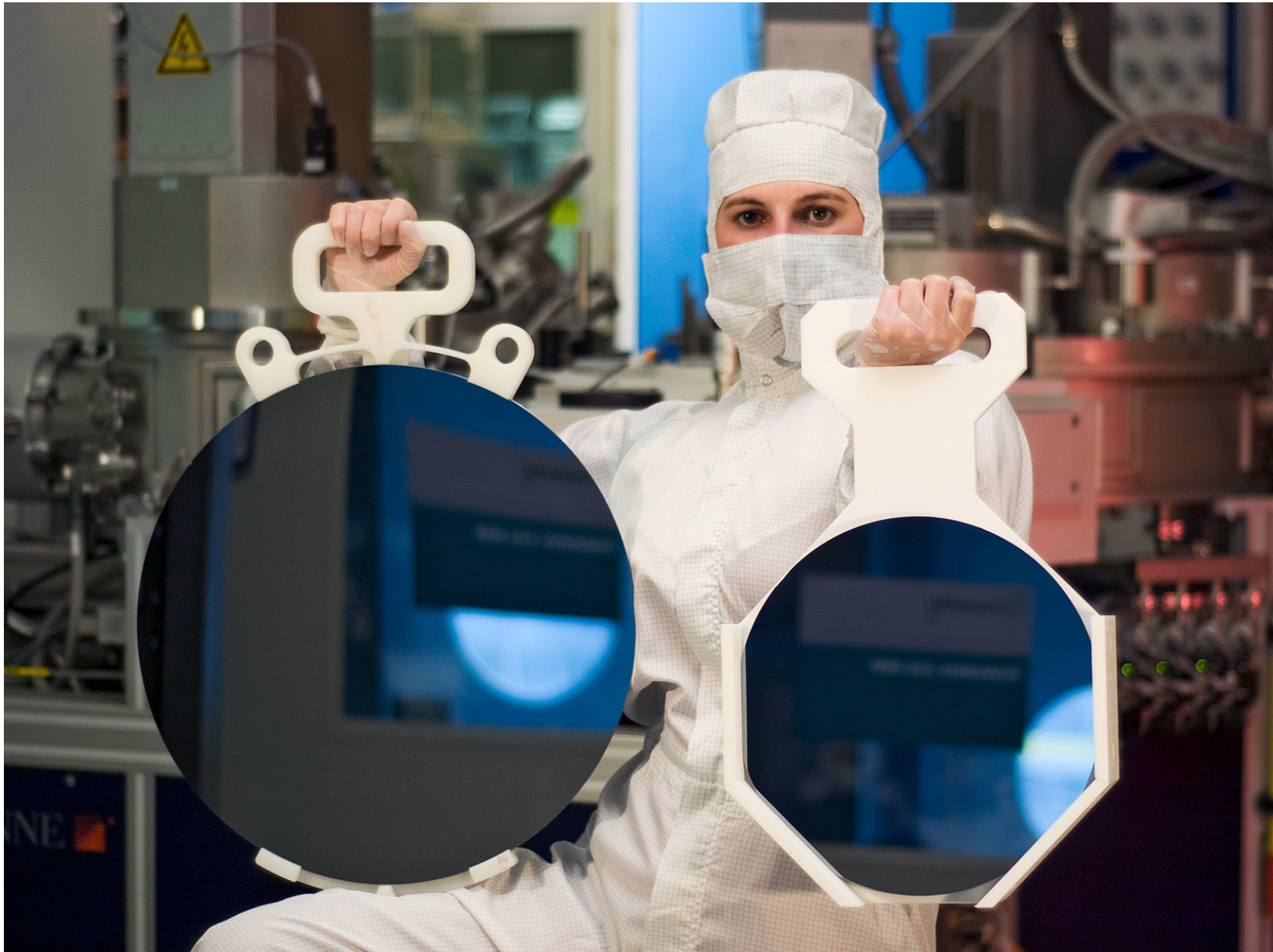
● Carbon	● Hydrogen	● Iron
● Oxygen	● Potassium	● Iodine
● Nitrogen	● Sodium	● Other

53 of 300 ligands processed

 UNITED DEVICES™

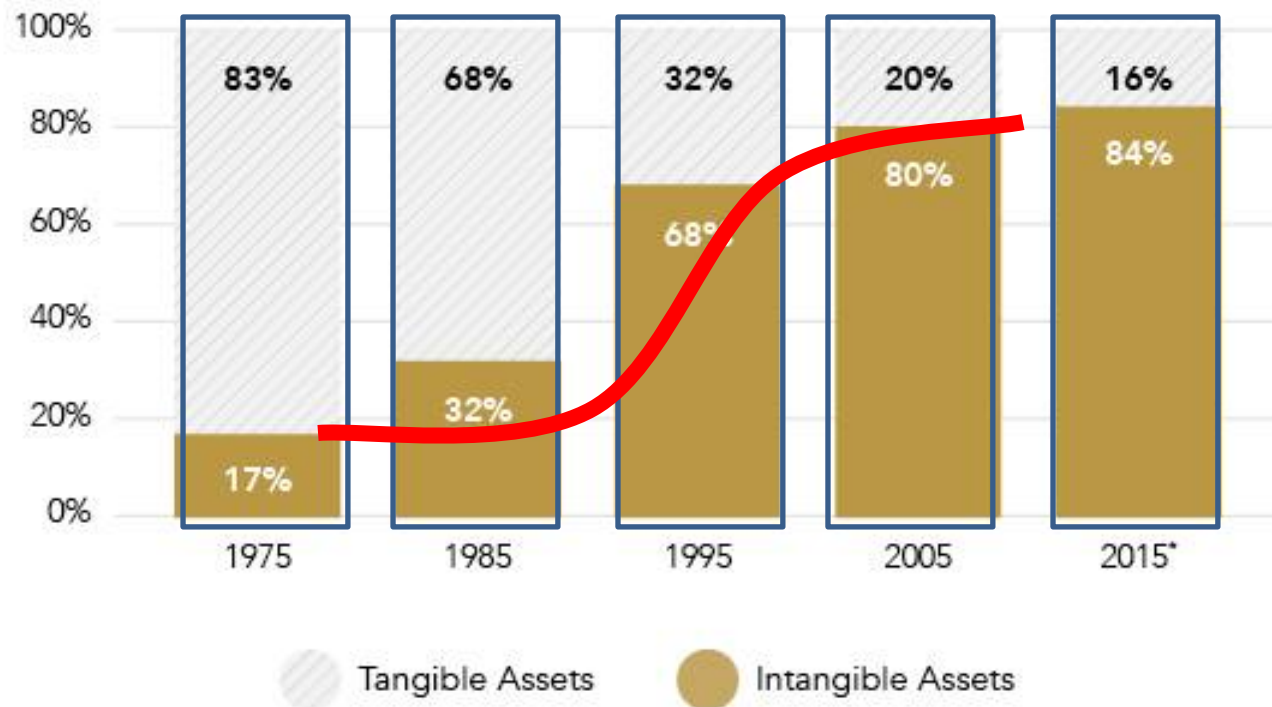


International specialization, "smart" machines. Quick training on strange errors



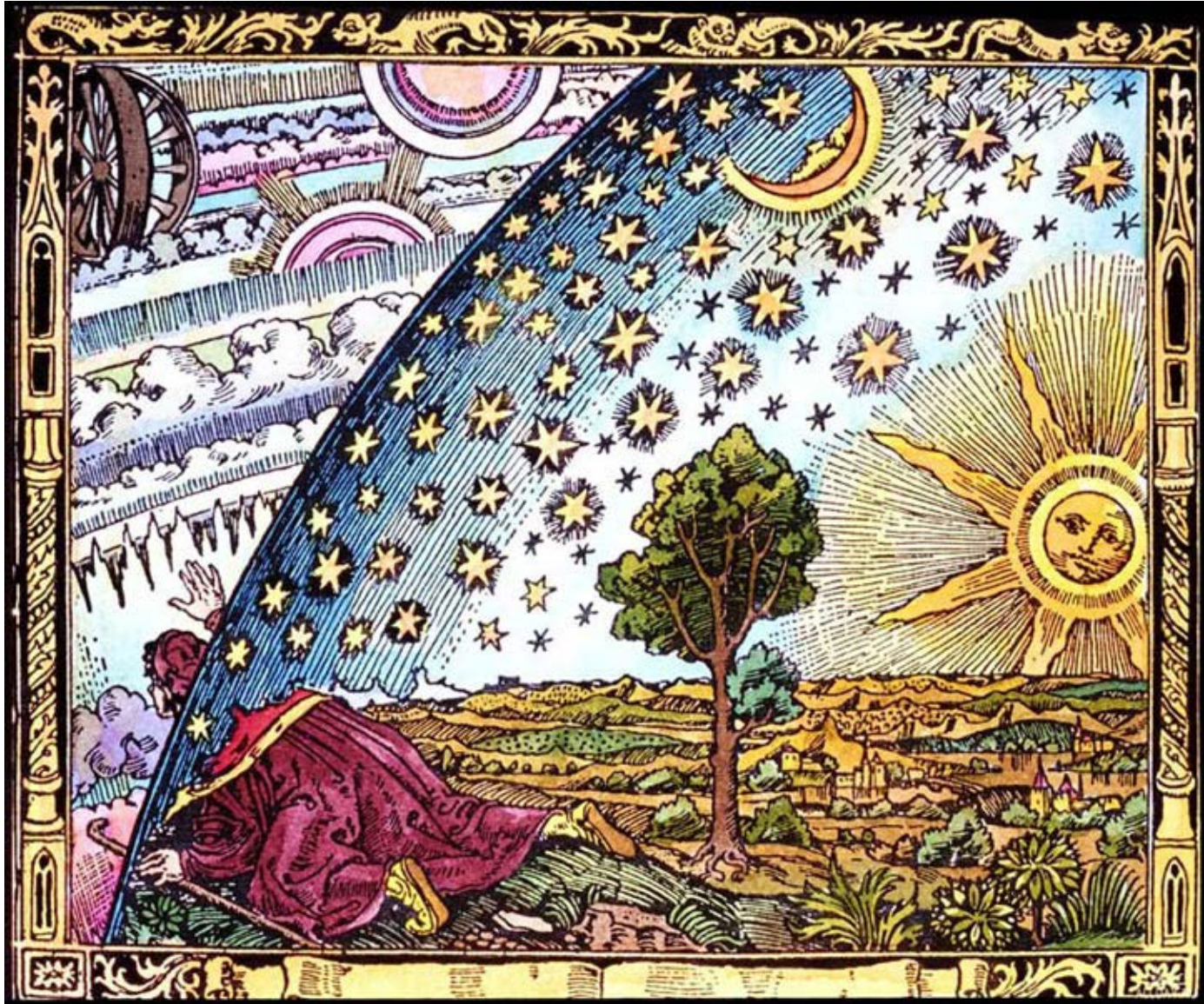
# Share of soft asset in corporate value of 500 major companies in the world

## COMPONENTS *of* S&P 500 MARKET VALUE

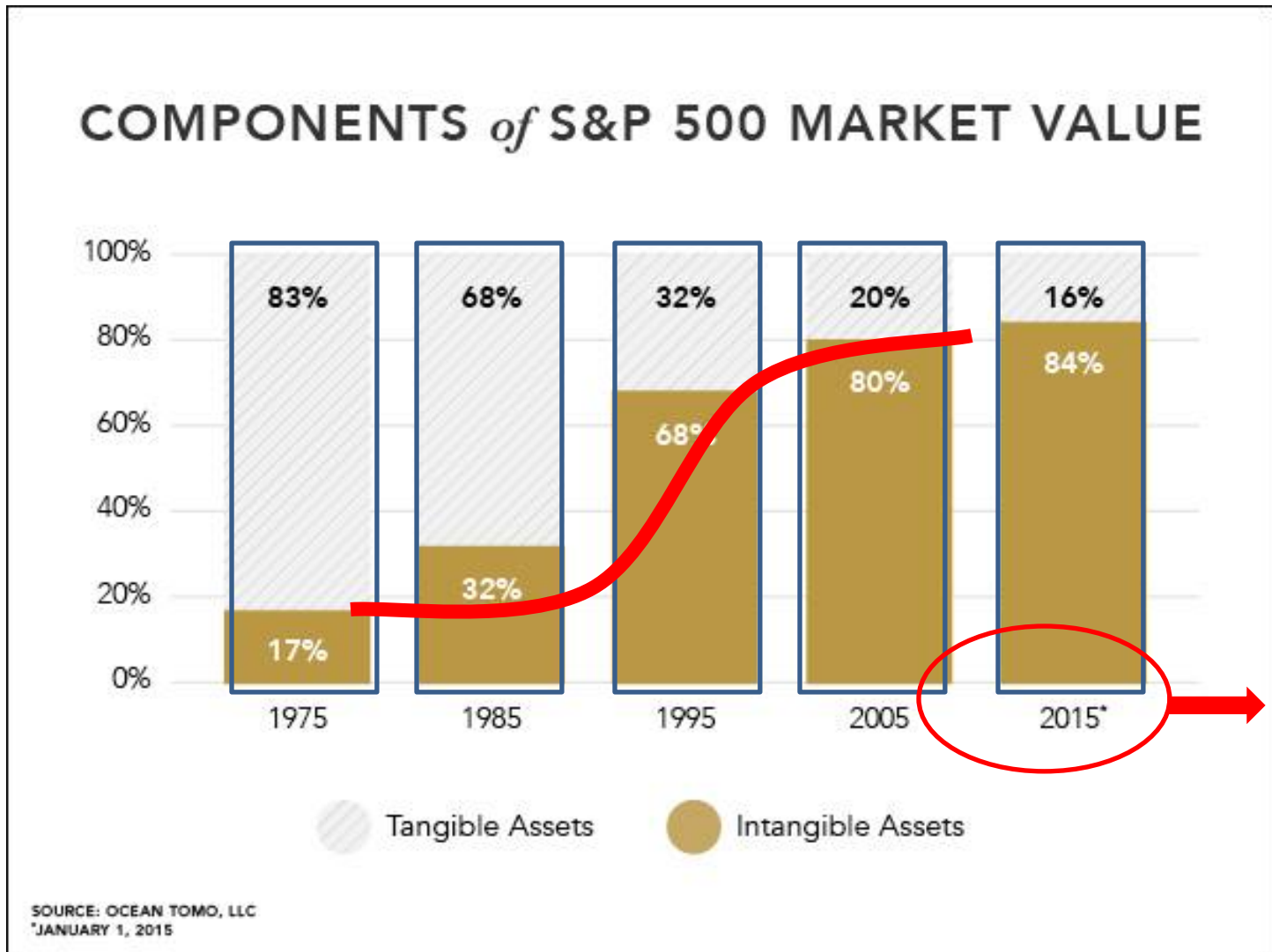


SOURCE: OCEAN TOMO, LLC  
\*JANUARY 1, 2015

- The world entered a new development phase.



# Share of soft asset in corporate value of 500 major companies in the world



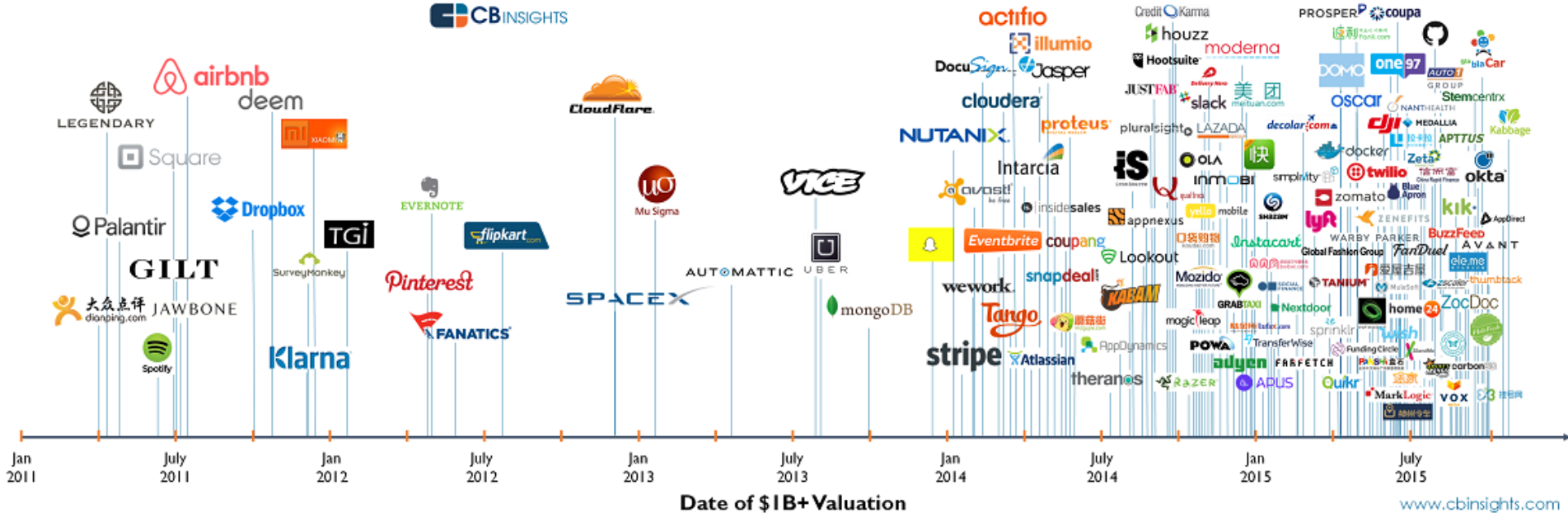
# New "Cambrian explosion"

New private technological companies, with capitalization of more than 1 billion dollars

## The Increasingly Crowded Unicorn Club

Private Unicorns since 2011

Created by:



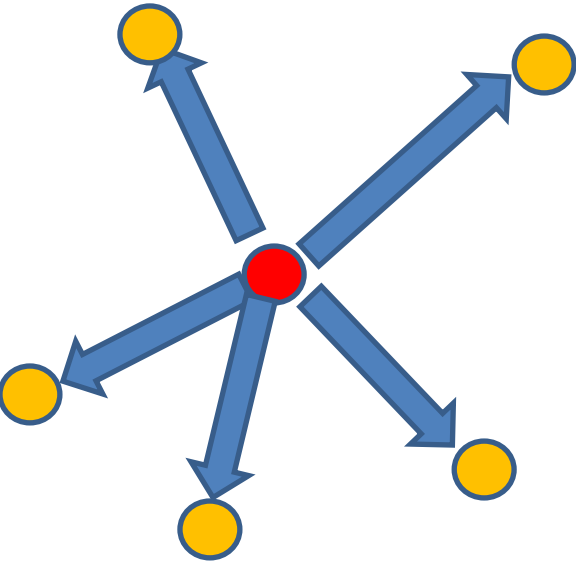
[www.cbinsights.com](http://www.cbinsights.com)

top tech trends that will echo into 2016 http://agenda.wired.com/2015/12/top-tech-trends-that-will-echo-into-2016/?utm\_content=buffer06c3a&utm\_medium=social&utm\_source=twitter.com&utm\_campaign=buffer

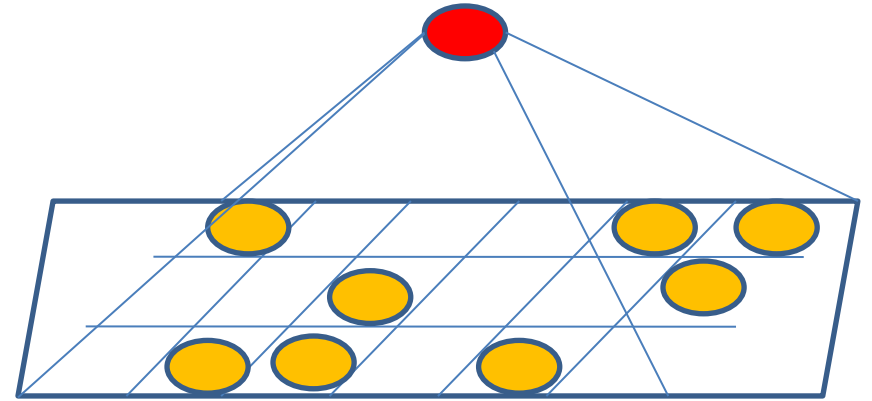


It is possible to increase efficiency of creative work by

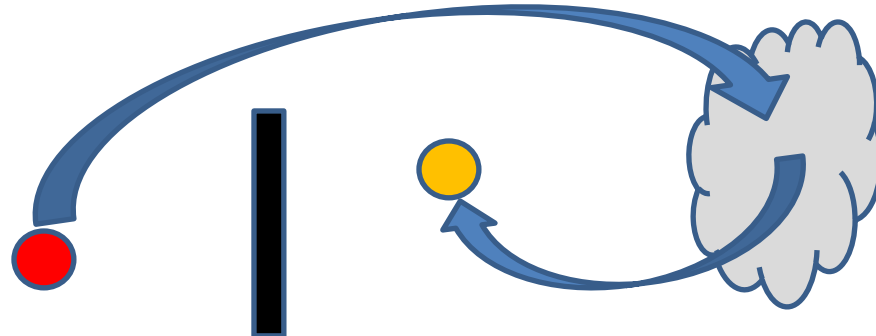
finding many ideas



finding all ideas



finding only the best ideas



1956

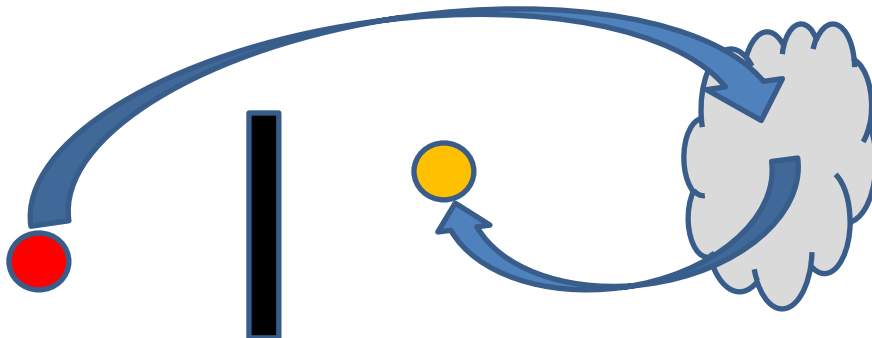
- ▶Technology develops along with a law, which can be taken into account and used in a real invention practice
- ▶Technology develops through elimination of arising contradictions.



[www.altshuller.ru/photo/photo04.asp](http://www.altshuller.ru/photo/photo04.asp)

GENRICH ALTSHULLER

1926 - 1998

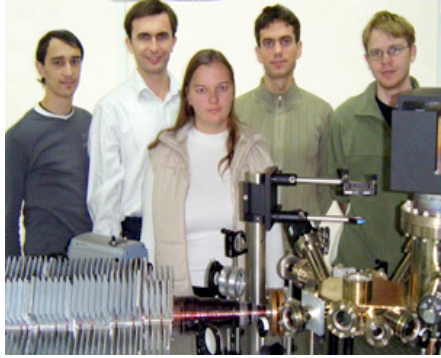


TRIZ - a complex of tools for the development of technical systems within the limits of the given conditions

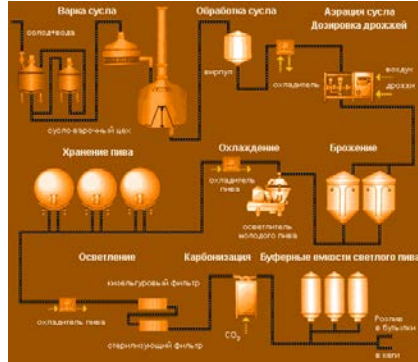


- TRIZ was created as a system for evolving a product surely in the appropriate direction.
- Its main tool – the revealed laws of technical evolution

# Technical system – artificially created controllable system



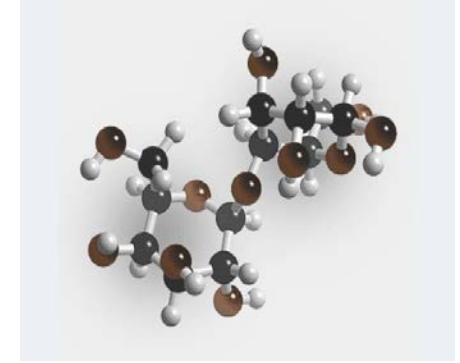
Team, structure for cooperation



Technical process, a series of events



Device, relative positioning of parts



Substance, relations inside



A system can be characterized by the ratio of its utility (through useful functions) and the expense required for its creation and work

**F**  
**C**

# Evolution - process of change which continues securing useful functions under more and more difficult conditions

System evolution can be lead in different directions

$$\frac{F}{C} \longrightarrow \frac{\mathbf{F}}{C}$$

Increase accuracy of function

$$\frac{F}{C} \longrightarrow \frac{F}{\cancel{C}}$$

Decrease expenditures for functioning

$$\frac{F}{C} \longrightarrow \frac{\Sigma F}{C}$$

Increase functional completeness

...

Users' requirements

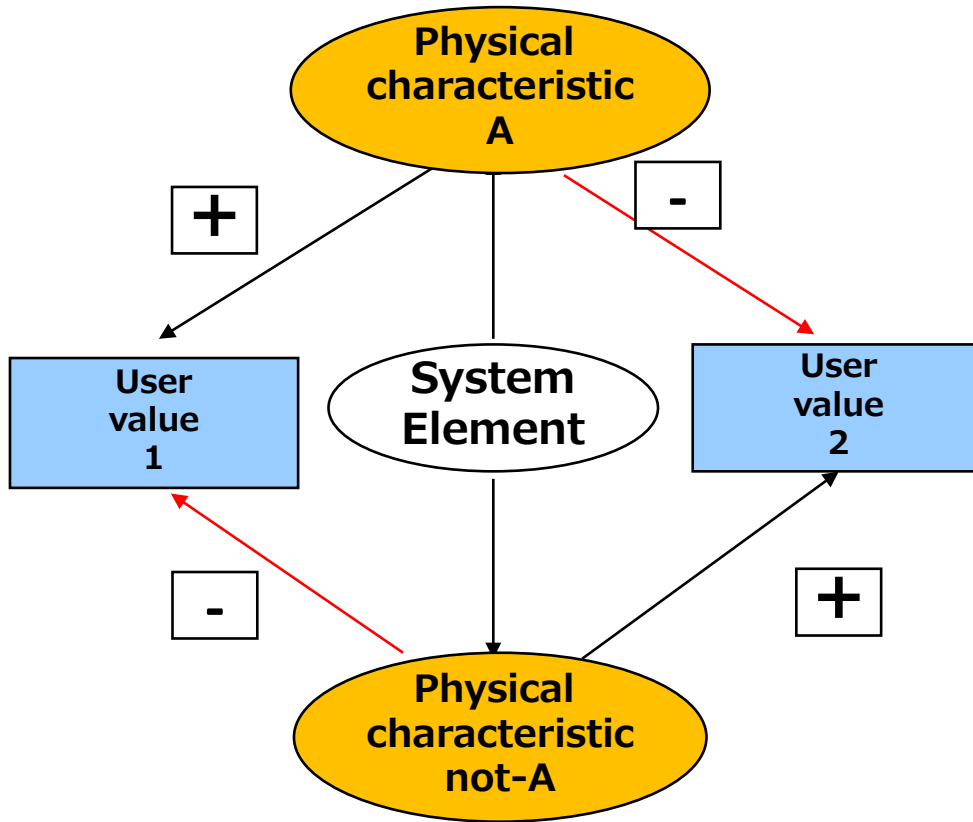
# TRIZ: 70s - learn to solve the problem well

- The tools for revealing and solving contradictions
  - Heuristic algorithms
- Standard solutions set

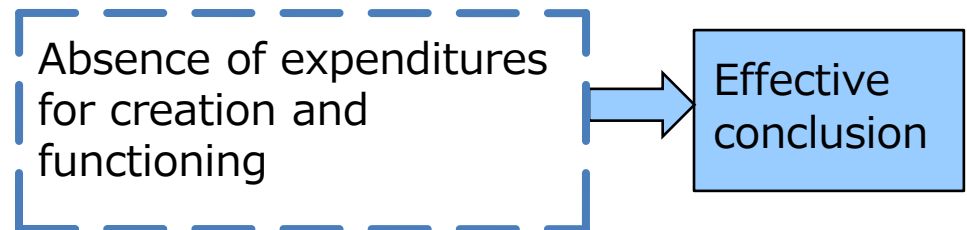
To solve the problem

# Model in TRIZ

## Contradiction



## Ideality



1975

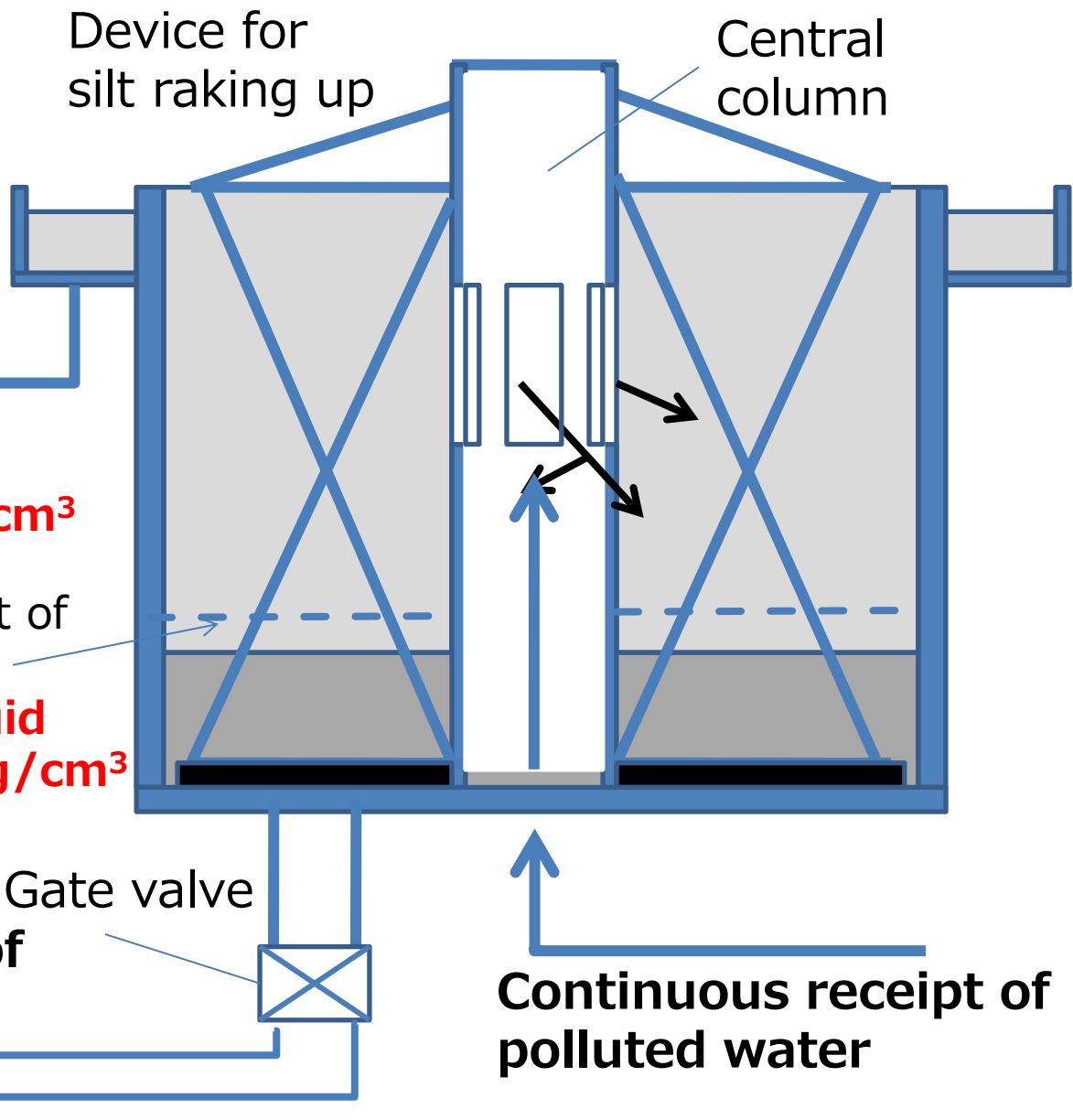
The theory of inventive problem solving (TRIZ) -  
A tool system for purposeful search of a new  
solution in impasses.

Problem types

- Finding exit in impasses, Removing contradictions



# Problem solving example: Settler of household and industrial wastes



Tap of settled water for further processing

**Settled liquid**  
**densely  $1.00\text{g/cm}^3$**

Height allowable limit of precipitation liquid

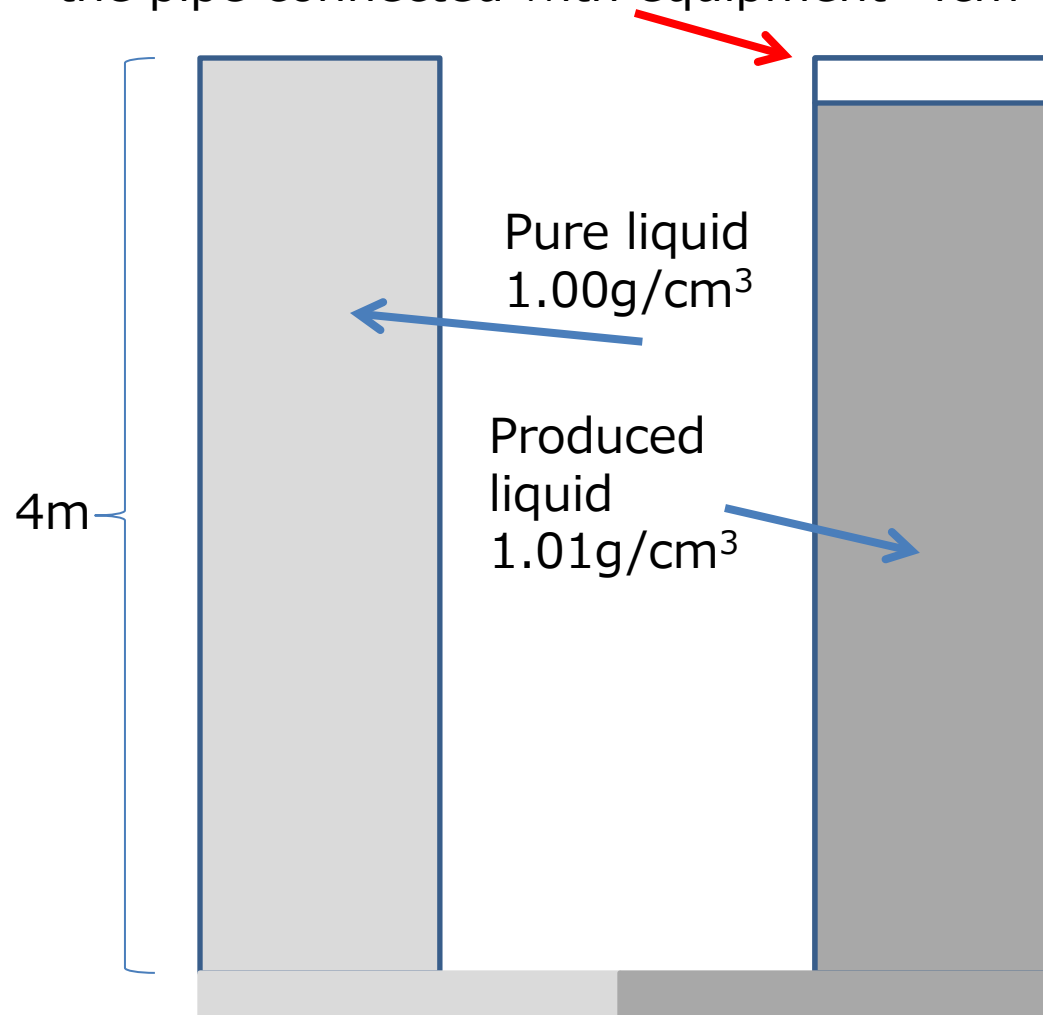
**Produced liquid**  
**densely  $1.01\text{g/cm}^3$**

Periodic run-down of commercial liquid

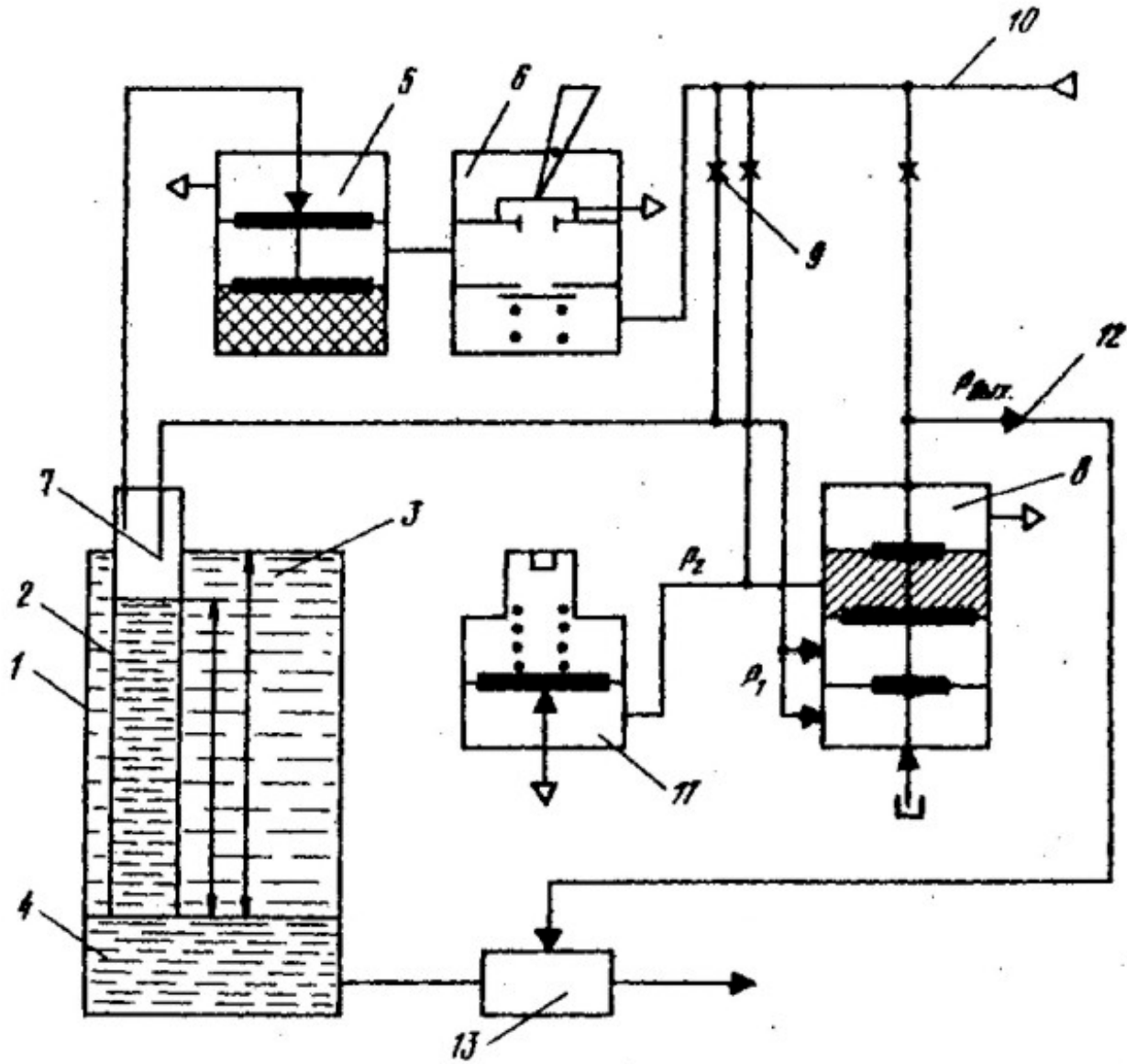
Continuous receipt of polluted water

# Total problem solving outline

Difference in the height of the liquid in the pipe connected with equipment 4cm



# Precipitation liquid height measuring instrument



# TRIZ: 80s - Finding the key problem

- Functional model
- Cause-effect chain
- Trimming
- Feature transfer
- Flow analysis

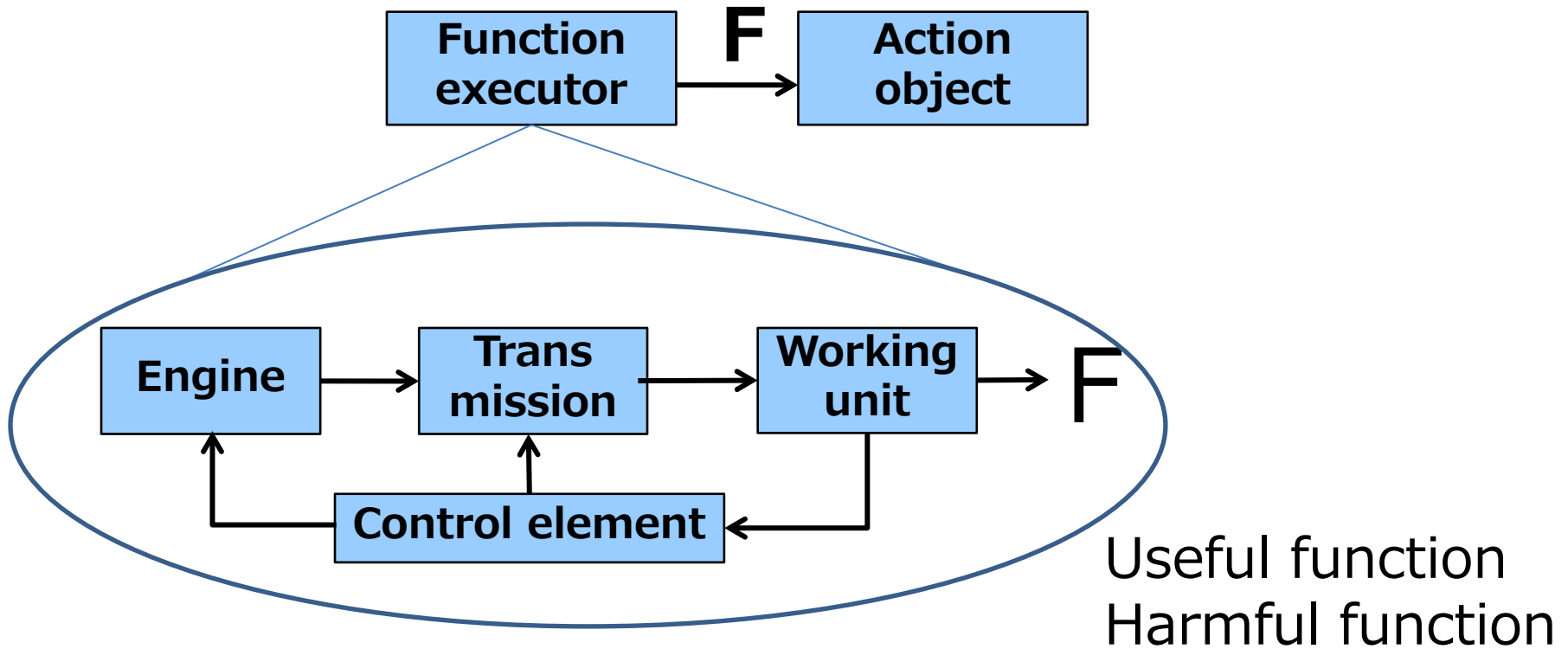
**solving the problem well**  
The tools for removing contradictions:  
Inventive principles,  
Standard solutions set,  
heuristic algorithm

Finding the key problem



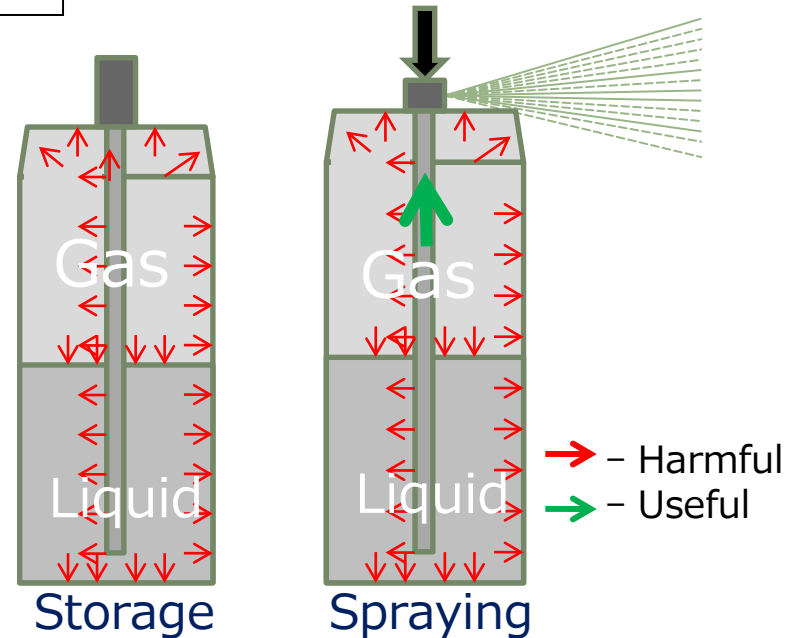
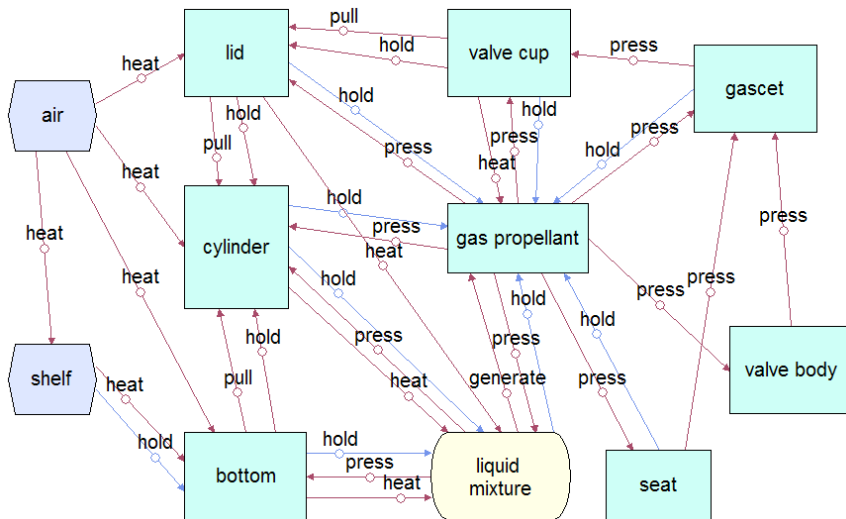
Solving problems

# Functional analysis in the TRIZ. Example of change of the tool



Pressurized gas has no useful functions during storage  
During spraying, only pressure in the dip tube is useful  
All other pressure (on the walls of the can; gas on liquid) is not useful

## FUNCTION ANALYSIS: HAIRSPRAY IN THE CAN



# Cause-effect analysis in TRIZ

“5 Whys” is a widely known method.

Purpose of the method - to reveal the key reason of the deficiency that is frequently hidden, and not visible.

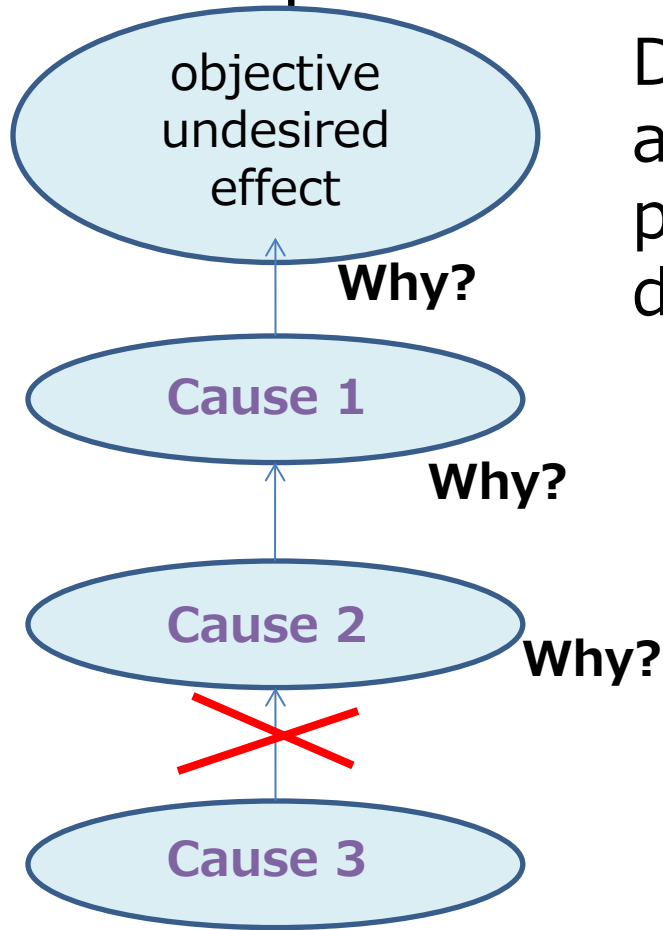
It is said that Mr. Sakichi Toyoda advocated this method.

The designer of Toyota Production System – Taiiti Ono believed that this tool does decision more scientifically substantiated.

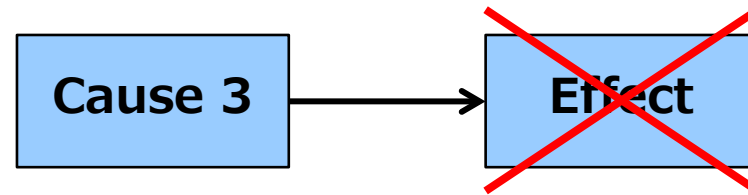
In TRIZ method, “5 Whys” has been improved:

- Verification rules were introduced
- Denying operators were introduced

# Introduction of denying operator - statement of the problem through breakage of the chain



Denying operator logic design, where acceptance of the cause for the phenomenon is combined with denying the effect

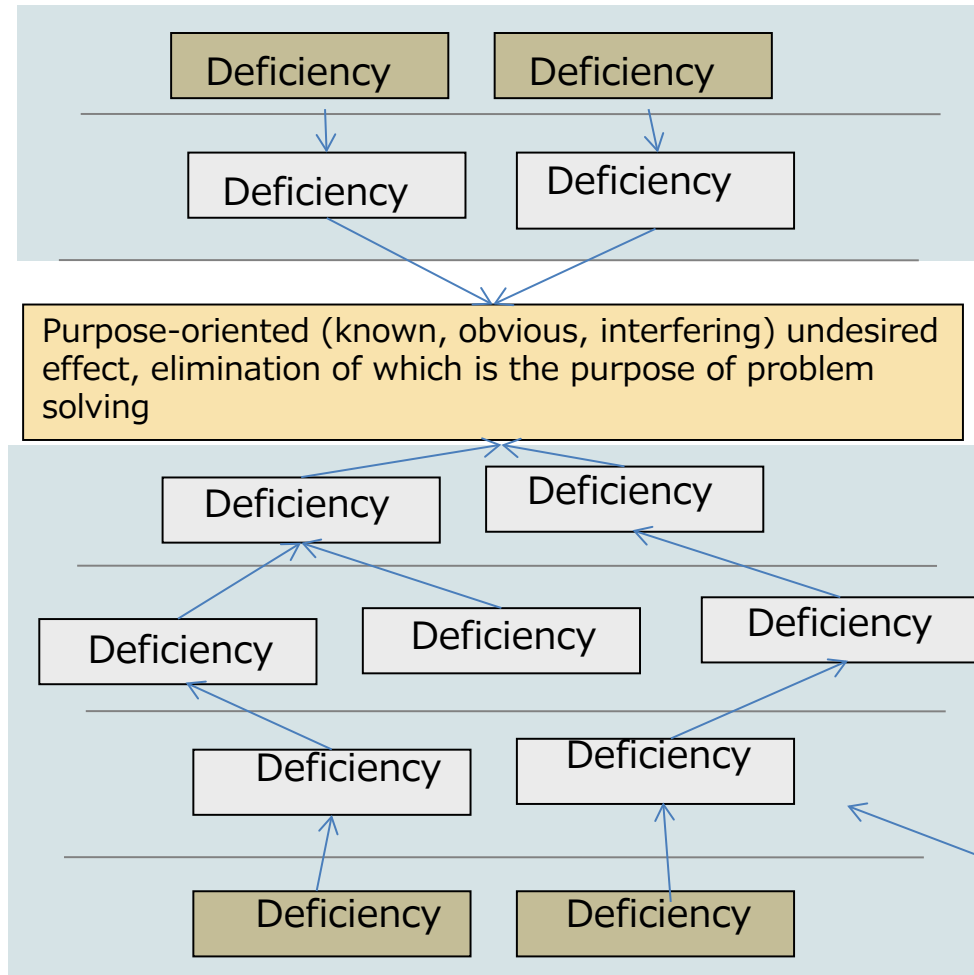


Task: How to achieve that the cause remains, but there is no negative effect generated from it.



# Cause-effect analysis

Deficiency chains in a Technical System



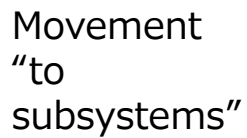
The key deficiencies

The zone of work of the Cause-effect analysis

Deficiencies revealed as a result of functional and flow analysis

The zone of work of the Cause-effect analysis

The key deficiencies



Cause-effect chains of deficiencies in a Technical System

Example of the initial problem: It is required to locate a new equipment on the spot, but there is no place for it.

problem: Where to locate the new equipment?

There is no place for the new equipment



Reserve apparatuses are necessary



Apparatuses are frequently removed to repair



Working apparatus is quickly littered by product



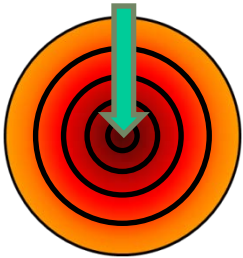
Product sticks to the apparatus wall



Product melts on the apparatus wall



Product is sharply braked, colliding to the apparatus wall



# The key and intermediate problems

## Intermediate problems. How to make:

•Apparatuses are duplicated, but it is not necessary to remove to repair

•Apparatus stops, but it need not to be duplicated (instant clearing)

•Apparatus gets littered, but it is not necessary to stop work

•Product sticks to the wall, but the apparatus does not get littered

•Product melts, but it does not adhere to the wall of the apparatus

•Product gets instantaneously braked, but product does not melt

**The key problem:** how to brake the product smoothly, gradually

Processing equipment takes a large area

The apparatuses are duplicated

The apparatuses are frequently removed to repair

Working apparatus gets quickly littered by the product

Product sticks to the apparatus wall

Product melts on the apparatus wall

Product is sharply braked, colliding to the apparatus wall

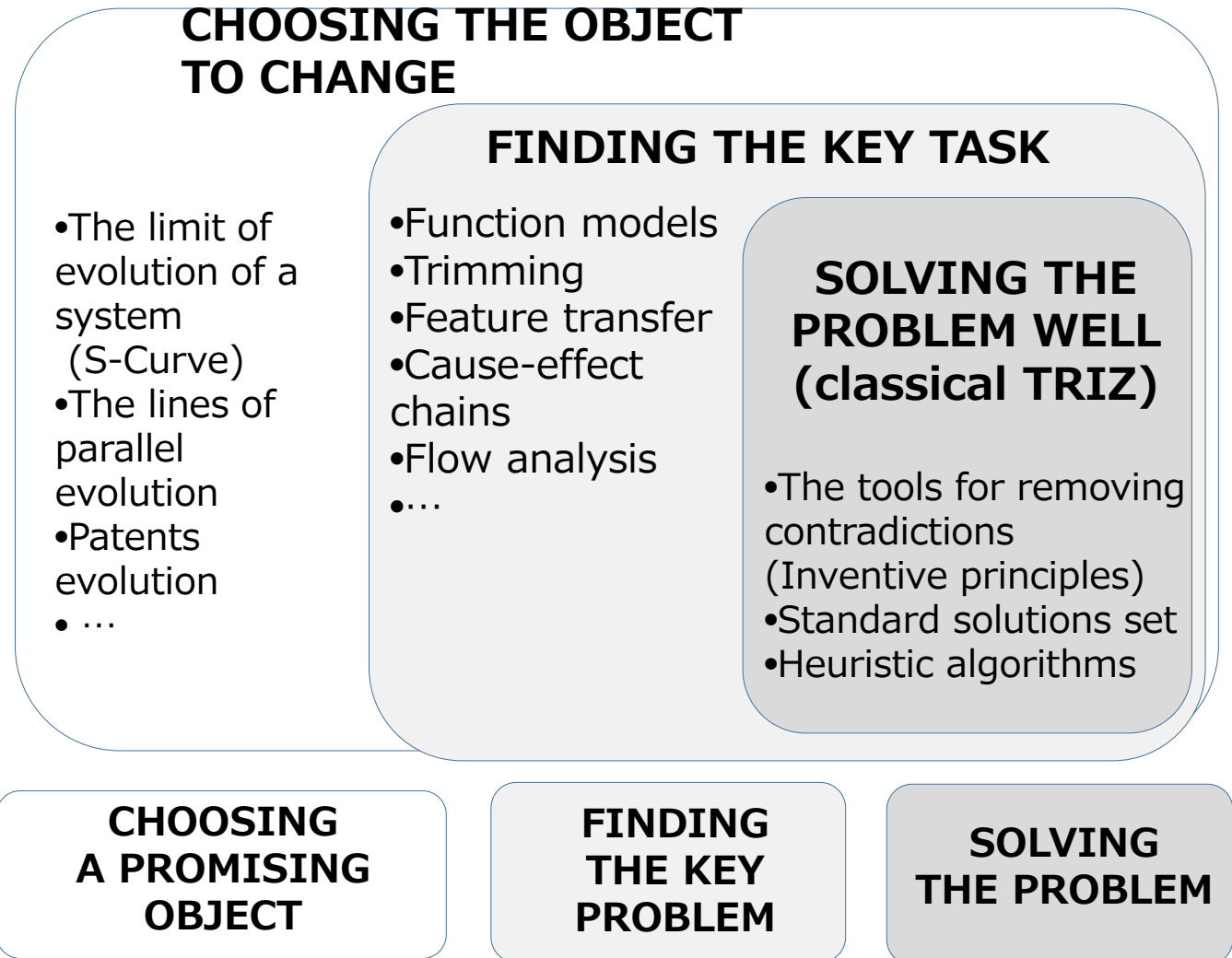
1985

Theory of Inventive Problem Solving (TRIZ) - it is a set of tools for analyzing the problem situation and purposefully searching new solutions.

The type of problems

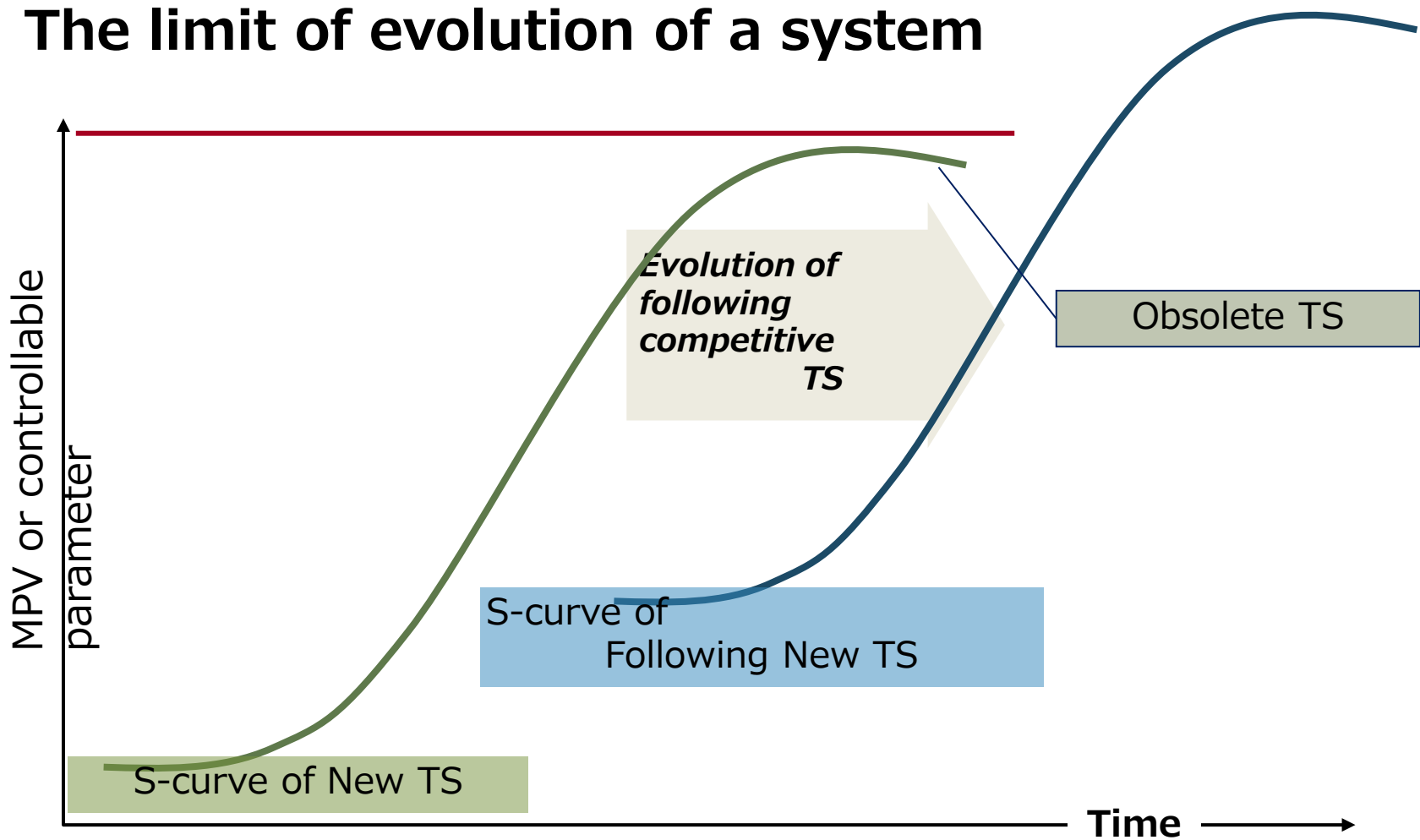
- To reveal the weak places and to remove them
- To execute development forecast
- To evaluate the influence of an event to the environmental elements

# TRIZ in the 90s: CHOOSING THE CORRECT OBJECT TO CHANGE

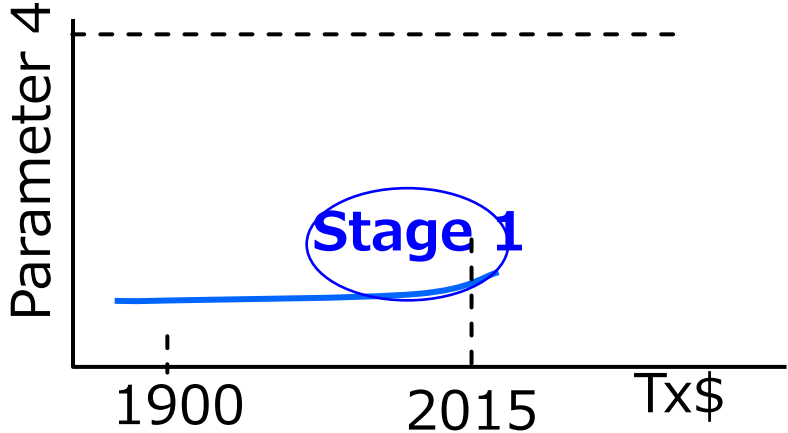
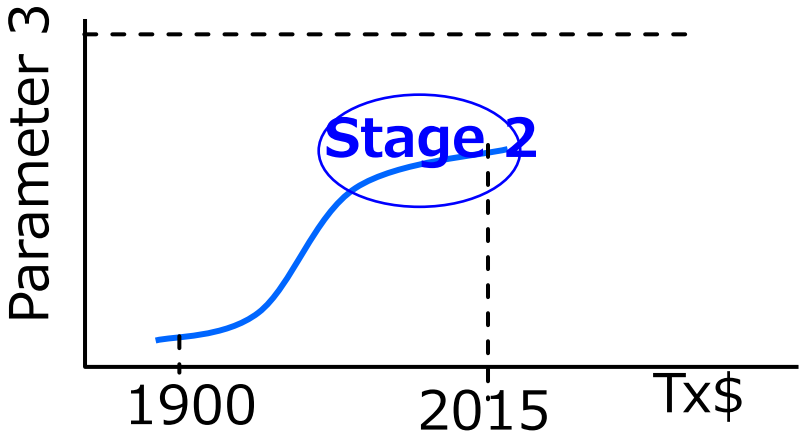
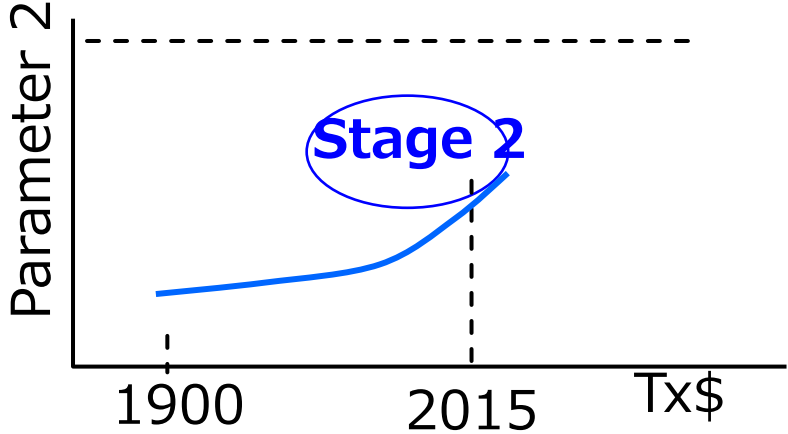
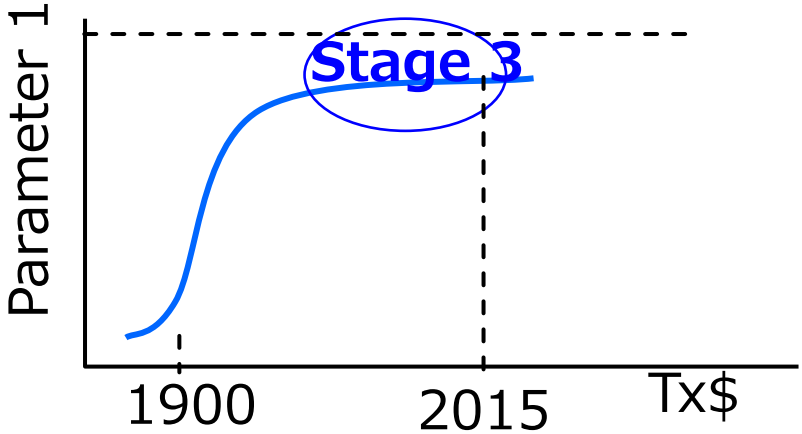


# Systems evolution. The limit of evolution of a system

## The limit of evolution of a system



# Characteristics of a system can be in different development stages





Systems evolve until the depletion of the potential of action concept incorporated in them.

It does not make sense to improve a system, the potential of which has exhausted.

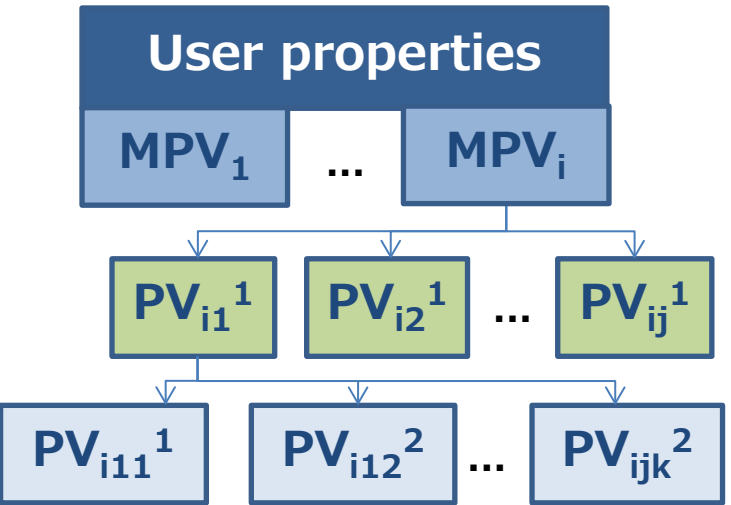
Speed limit: 9M



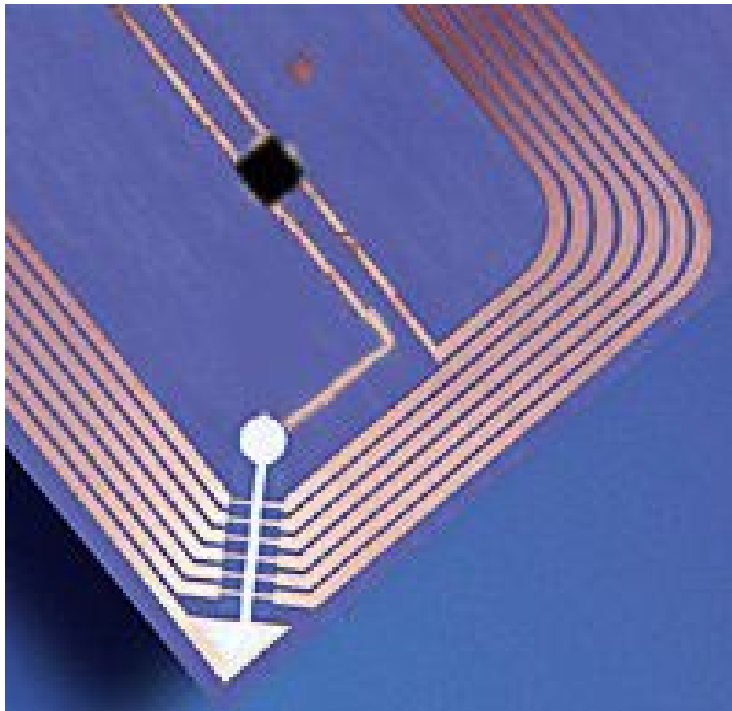
Speed limit: 2.5 - 3M



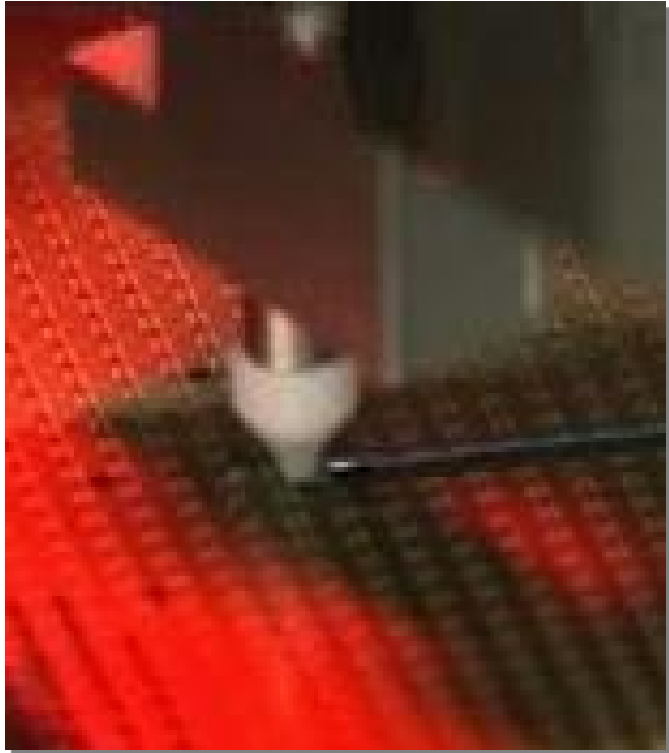
Speed limit: 1M



Example: the RFID manufacturer's problem:  
It is necessary to increase the production quantity of  
a product 50 times without increasing the floor area.



# Flip-Chip mounting technology which the user is using



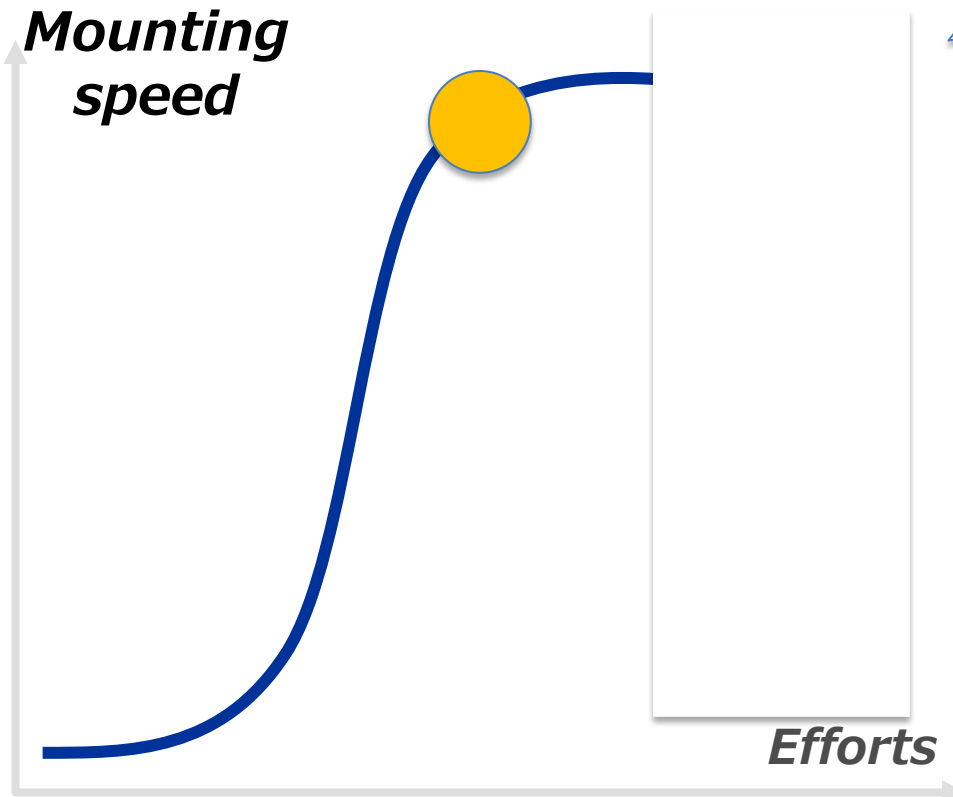
Grab-1 is attached to the chip on the plate (by vacuum suction cup) and then passes the chip to grab-2



Grab-2 goes to the tape with aerials and installs the chip to the contact part of the aerial

Acceleration of mounting is hindered by slow aiming at positioning the chip to contacts.

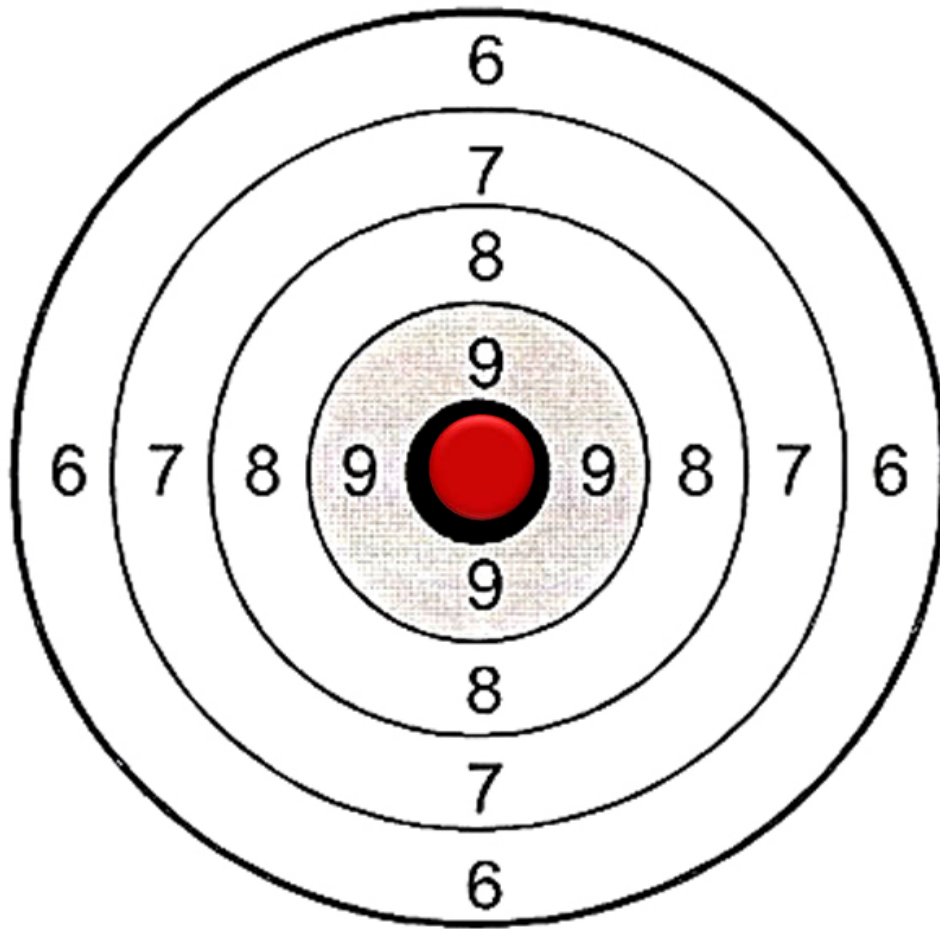
**The limit of evolution for used technology "aiming"**



To get to the center of the target, it is necessary to aim. It takes time.

How to get to the center instantaneously?

It was offered to create the aerial, which is the "target," together with the installation of the chip to surface.



A new concept of mounting allowed to attain the problem of the project.



2000

TRIZ is a set of tools for revealing the evolution potential of objects and searching the ways for such evolution.

The types of problems:

Producing a strategy for further development

Choosing the characteristic for further development

Ascertaining the transition timing to a new action type

# Modern TRIZ: REVEALING AND REALISING TRUE NEEDS

## UNDERSTANDING WHAT IT IS REALLY NECESSARY

### CHOOSING THE OBJECT TO CHANGE

- MPV analysis
- Comparison of the market trend with the Law of Technical System Evolution
- Function oriented search
- Special effects
- ...

- The limit of evolution of a system (S-Curve)
- The lines of parallel evolution
- Patents evolution
- ...

### FINDING THE KEY TASK

- Function models
- Trimming
- Feature transfer
- Cause-effect chains
- Flow analysis
- ...

### SOLVING THE PROBLEM WELL (classical TRIZ)

- The tools for removing contradictions (Inventive principles)
- Standard solutions set
- Heuristic algorithms

**UNDERSTANDING  
USER NEEDS**

**CHOOSING  
A PROMISING  
OBJECT**

**FINDING  
THE KEY  
PROBLEM**

**SOLVING  
THE PROBLEM**

# Why advanced companies use modern TRIZ version:

- A common language in which all the members that are tackling bilateral work can discuss the work process emerged
- Management and control of the process for concept search are possible
- Means for increasing the work efficiency at each intermediate step of the process exist
- New “program” competence, universal regarding development objects emerged

